



Everybody's Credit Union

Banking Your Way Anytime, Anywhere

24/7/365

In today's busy world, having immediate access to your financial information is essential. At TVACCU, our eServices are designed to put your finances at your fingertips in a secure, user-friendly way.

You can manage many of your routine banking activities from your computer, cell phone or touch tone phone – and all without ever leaving the comfort of your living room!

Our Commitment to You

When you walk through our doors, you will know how important you are to us! It is our goal to not only meet your needs and expectations, but to surpass them in a manner unequalled by any other financial institution.



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BRANCHES

MUSCLE SHOALS

TVA Reservation • Muscle Shoals, AL 35662-1010
Ph: (256) 386-3000 Fax: (256) 248-0691
1405 South Wilson Dam Rd. • Muscle Shoals, AL 35661
Ph: (256) 383-1019 Fax: (256) 383-4409

FLORENCE

303 E. Dr. Hicks • Florence, AL 35630
Ph: (256) 246-2994 Fax: (256) 246-2999
406 N. Mall Court • Florence, AL 35630
Ph: (256) 246-0350 Fax: (256) 768-0320

SHEFFIELD

425 Cox Blvd. • Sheffield, AL 35660
Ph: (256) 248-0081 Fax: (256) 386-3052

KILLEN

150 Brush Creek Rd. • Killen, AL 35645
Ph: (256) 588-0004 Fax: (256) 757-6796

ATHENS

616 E. Hobbs St. • Athens, AL 35611
Ph: (256) 230-9317 Fax: (256) 230-0837

BROWNS FERRY TRAINING BUILDING

10835 Shaw Road • Athens, AL 35611
Ph: (256) 729-4700 Fax: (256) 729-1153

Hours

Lobby and Drive-up
Mon. - Fri., 8:30 a.m. - 5:00 p.m.
Mall Drive & Sheffield
Sat., 8:00 a.m. - Noon
ATM Available
Browns Ferry
Lobby Only 7:30 a.m. - 4:00 p. m.

www.tvaccu.com



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eSERVICES





Use eServices from Your Computer

NETBRANCH

NetBranch gives you the ultimate online experience with the latest in features and functionality. You can view your accounts and statements, transfer funds, re-order checks and much more with NetBranch. Getting started is easy! Just visit our website at www.tvaccu.com.

BILL PAY

Now you can pay your bills while you watch your favorite TV show, in your pajamas or even on your lunch break! With just a couple of clicks, you can make one-time or recurring payments for multiple bills. Plus, you'll save money on mailing supplies, trips to the post office, and valuable time. Forget visiting multiple websites to pay your bills – With Bill Pay from TVACCU, you can pay all of your bills from one convenient location: www.tvaccu.com.

WEBSITE

www.tvaccu.com

Visit TVACCU's website for the most up-to-the-minute information on everything from interest rates to special promotions. Find convenient on-line forms, financial calculators, newsletters, reports and much more!



Use eServices from Your Phone

eSTATEMENTS

By taking advantage of eStatements, your statement is available for viewing on NetBranch online banking days earlier than by mail, and you can access it whenever you want. eStatements protect your account information from being lost or stolen in the mail. Plus, you can save the pdf of your statements on your computer and avoid storing piles of paper statements. Signing up is easy. Just click the eStatements tab on your NetBranch online account. It's free...easy and environmentally friendly!

eALERTS

eAlerts are free electronic messages that can be sent to notify you of recent activity on your TVACCU account. eAlerts can be sent to multiple emails or cell phones as text messages. With this valuable monitoring tool, you can establish alerts triggered by various transactions such as balance changes, check clearing, transactions and payments due. eAlerts are easy to set up and can be customized to fit your needs. Simply log-in to your NetBranch online account and click on the Services tab.

Standard text message or data rates from your carrier may apply.



Use eServices from Your Horse

T.A.R.A. 24 HOUR PHONE ACCESS

TVACCU's Audio Response Access

Get the account information you need at the push of a button from your touch tone phone! Check your account balance, confirm a payment, conduct a transaction and more – it's as easy as making a call! Call T.A.R.A. at 256-386-3111 or toll free at 1-800-992-0223, 24 hours a day.

MOBILE MONEY

Keep pace with your finances quickly and securely from your mobile phone with Mobile Money. View your recent transaction history and account balances, transfer funds and more. You can take advantage of our convenient mobile app, text banking or web browser-based services. And best of all...it's FREE! Just log-in to your online NetBranch account and click on the Services tab to get started today!

RAPID DIRECT DEPOSIT

With Free Rapid Direct Deposit, you can have all or some of your paycheck or recurring payments deposited automatically into your TVACCU account(s). We never 'warehouse' or hold direct deposits like many other financial institutions so your funds are immediately deposited into your account at the first available posting.



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