### Facts

**What does TVA Community Credit Union do with your personal information?**

| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include:  
- Social Security Number  
- Credit Scores and Credit History  
- Account balances |
| How? | All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information, the reasons TVACCU chooses to share, and whether you can limit this sharing. |

### Reasons we can share your personal information

<table>
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<tr>
<th>Reasons we can share your personal information</th>
<th>Does TVACCU share?</th>
<th>Can you limit this sharing?</th>
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</table>
| For our everyday business purposes -  
   such as to process your transactions, maintain your  
   account(s), respond to court orders and legal investigations, or  
   to report to credit bureaus | YES | NO |
| For our marketing purposes -  
   to offer our products and services to you | YES | NO |
| For joint marketing with other financial companies - | YES | NO |
| For our affiliates' everyday business purposes -  
   information about your transactions and experiences | NO | We don't share |
| For our affiliates' everyday business purposes -  
   information about your credit worthiness | NO | We don't share |
| For our affiliates to market to you | NO | We don't share |
| For our nonaffiliates to market to you - | NO | We don't share |

### Questions?

Call toll free 1-888-274-2128 or go to www.tvaccu.com

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### Definitions

| **Affiliates** | Companies related by common ownership or control. They can be financial and nonfinancial companies.  
- TVA Community Credit Union has no affiliates |
| **Nonaffiliates** | Companies not related by common ownership or control. They can be financial and nonfinancial companies.  
- Non affiliates we share with can include insurance companies, government agencies, DEBIT/CREDIT/ATM card processors, financial statement publishers, mailhouse, credit reporting agencies, data processors, and direct marketing companies |
| **Joint Marketing** | A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  
- Our joint marketing partners include The Hartford |

### Other important information

| **What we do** | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
| **How does TVA Community Credit Union protect my personal information?** | We collect your personal information, for example, when you:  
- open an account  
- apply for a loan  
- show your government-issued ID  
We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. |
| **How does TVA Community Credit Union collect my personal information?** | Federal law gives you the right to limit only:  
- sharing for affiliates' everyday business purpose  
- affiliates from using your information to market to you  
- sharing for nonaffiliates' to market to you  
State laws and individual companies may give you additional rights to limit sharing. |
| **Why can't I limit all sharing?** | State laws and individual companies may give you additional rights to limit sharing. |

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