

*"We go  
THE EXTRA MILE  
for  
Every Member  
Everytime!"*



## Inside This Issue

TVACCU Named BEST OF THE BEST	1
You Said It!	1
Rhonda Cabler Retirement	2
Shoals Scholar Dollars	3
Nell Eggleston	3
Member Spotlight Casey Eggleston	3
Employee Spotlight Ashley Pitts	4
Holidays	4
Credit Union Stats	4



TVACCU is honored to once again receive the Best Member Experience Award from MemberXP, a company specializing in extraordinary credit union member service across our country! We are especially honored as this award is based upon our members' own feedback & experiences! **THANK YOU MEMBERS!!!**  
You truly are the heart and soul of our credit union!

**THE QUOTES BELOW ARE FROM YOU...OUR  
MEMBERS. KNOWING THAT WE'VE MADE YOUR  
DAY ABSOLUTELY MAKES OURS!**



**YOU SAID IT** "I'd like to extend a big thanks to everyone at TVACCU for consistently taking care of my needs. It's always a pleasant experience. Today was no exception with JACOB. JACOB lived up to the credit union's highest standards!"

"I have been coming to TVACCU for years and it is by far the best service and professionalism I have ever experienced at any financial institution in the area!"

"GWEN is always nice and friendly. She makes you feel like you are part of the credit union family and not just a number. This is not always easy to accomplish at the drive-thru but, she does it!"



There are no  
traffic jams  
along the  
extra mile.

-Roger Staubach



# HAPPY RETIREMENT RHONDA



**RHONDA CABLER - CHIEF FINANCIAL OFFICER**

For 31 years, CFO **Rhonda Cabler** has set an amazing example for her fellow TVACCU employees. Her support, guidance, & dedication have served as a source of inspiration for all of her coworkers. As we join in celebration of Rhonda's amazing career, we do so with the realization that we were truly blessed to call her our coworker and our friend.

Her career was the epitome of what it means to go the Extra Mile, not only for her members, but for her co-workers. Her incredible talents and expertise have made us a better credit union and a better employee team. Her work ethic and her dedication to excellence have been a shining example to both new and veteran employees.

Rhonda has a true desire to make the lives of those around her better. As her coworkers and friends, we can uniformly say that she has indeed accomplished that during her 31 years. We will miss you more than we can say & THANK YOU from the bottom of our hearts for all that you have meant to us and to our credit union.

**WE LOVE YOU & WISH YOU ALL THE BEST!**



## Shoals Scholar Dollars

TVACCU was a proud sponsor of the recent Shoals Scholar Dollar speaker series held at the University of North Alabama. The Scholar Dollar program has made the dream of a college education a reality for countless high school seniors. The rules are simple: If you are a student who has maintained a C average in high school, have a good attendance record, have no behavioral incidents, and are a U.S. citizen, you will have earned a two-year scholarship to Northwest Shoals Community College. Find out more! <https://www.shoalsscholardollars.com/>

## NELL EGGLESTON HONORED

*Congratulations!*

TVACCU's own, Nell Eggleston, of our ACH/Card Services was recently honored at the NWSCC Cultural Affairs Committee Black History Month Awards Reception for her outstanding service to the Shoals area! **THANK YOU, NELL,** for all that you mean to our community and to our credit union!



## MEMBER SPOTLIGHT



## CASEY EGGLESTON

Casey Eggleston, TVACCU member and son of Nell Eggleston, was recently named as the new Director of Dual Enrollment at Northwest Shoals Community College. Casey served with NWSCC's Upward Bound Program for 19 years. Casey said, "I am so excited for this opportunity to help students all over North Alabama take college classes while in High School." The Dual Enrollment Program is a valuable resource for high school students, giving them the ability to take various college courses while still in high school. **THANK YOU Casey** for making a difference in the lives of the youth of our community! We're honored that you're part of our TVACCU Family!

CALL CENTER: (256) 386-3000

TOLL FREE: (888) 274-2128

## BOARD OF DIRECTORS

Lewis Frederick, Chairman  
Larry Softley, Jr., Vice Chairman  
Frances Brown, Secretary/Treasurer

John Allgood Joan Marsh  
M.J. Ligon Claude Eubanks  
Jim Green Tim Cornelius

## SUPERVISORY COMMITTEE

David Nichols  
John Soileau  
Cameron Kay

## MANAGEMENT

Kimball Burkett - CEO  
Sammy Clements - EVP  
Sherry Vaughn - CFO  
Pam Green- Sr. VP Operations  
Alyssa Ashley - Marketing Director  
Amy McCormack - VP Lending Services  
Tammie Aday - VP/Senior Loan Officer  
Kimberly Lawson - Branch Mgr. Dr. Hicks  
Hope Etheridge - Branch Mgr. Mall Dr.  
Courtney Nance - Branch Mgr. Sheffield  
Becky Pettus - Branch Mgr. Tuscumbia  
Kelly Adomyetz - Branch Mgr. Killen  
Shelia Simpson - Branch Mgr. Athens  
Teresa Craig - Branch Mgr. Browns Ferry

## LOCATIONS

### MUSCLE SHOALS

TVA Reservation Ph: (256) 386-3000  
Wilson Dam Ph: (256) 383-1019

### FLORENCE

Dr. Hicks Ph: (256) 246-2994  
Mall Court Ph: (256) 246-0350  
Cloverdale Road Ph: (256) 792-3408

### SHEFFIELD

Sheffield Ph: (256) 248-0081

### TUSCUMBIA

Tuscumbia Ph: (256) 978-6565

### KILLEN

Killen Ph: (256) 588-0004

### ATHENS

Athens Ph: (256) 230-9317

### BROWNS FERRY TRAINING CENTER

Browns Ferry Ph: (256) 729-4700

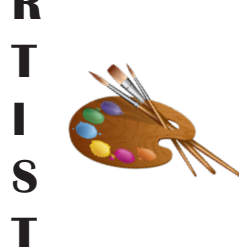
Member accounts federally insured up to at least \$250,000 by the National Credit Union Administration. Any rates quoted as Annual Percentage Rates are subject to change without notice.

# CREDIT UNION NEWS

## TVACCU EMPLOYEE SPOTLIGHT



ASHLEY  
PITTS



TVACCU'S ASHLEY PITTS has the unique ability to masterfully paint from what she sees in her mind. Landscapes are her specialty. Her ability to paint a landscape without first sketching an outline is a rare talent. Ashley says, "Painting for me is a release. I can totally lose myself in my art!" And thanks to her amazing talent, SO CAN WE!



## HOLIDAY CLOSINGS 2022

DECEMBER 31, 2021

FRIDAY  
NEW YEAR'S DAY OBSERVED

JANUARY 1 SATURDAY  
NEW YEAR'S DAY

JANUARY 17 MONDAY  
MARTIN LUTHER KING, JR. DAY

FEBRUARY 21 MONDAY  
PRESIDENT'S DAY

MAY 30 MONDAY  
MEMORIAL DAY

JULY 4 MONDAY  
INDEPENDENCE DAY

SEPTEMBER 5 MONDAY  
LABOR DAY

OCTOBER 10 MONDAY  
COLUMBUS DAY

NOVEMBER 11 FRIDAY  
VETERANS DAY

NOVEMBER 24 THURSDAY  
THANKSGIVING DAY

DECEMBER 25 SUNDAY  
CHRISTMAS DAY

DECEMBER 26 MONDAY  
CHRISTMAS DAY OBSERVED

## STATISTICALLY SPEAKING

Your TVA Community Credit Union is setting records for outstanding growth and thanks are due to you, members who support your Credit Union. Here are recent statistics, compared to those of a year ago:

GROWTH CATEGORY	January 2021	January 2022
ASSETS	\$380,723,292.00	\$413,827,959.00
LOANS	\$107,595,483.00	\$102,872,658.00
RESERVES	\$54,790,226.00	\$57,422,995.00
MEMBERS	18,871	19,107